

# The Ritz 4 Petz

Kim Cyr  
760-598-3368

## Client Information:

Client Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home phone: \_\_\_\_\_ Cell phone: \_\_\_\_\_

Bus. phone: \_\_\_\_\_ e-mail: \_\_\_\_\_

Emergency contact person (authorized decision maker if you can't be reached):  
\_\_\_\_\_

How did you hear of us? \_\_\_\_\_

## **Backup Boarding Info:**

In the event that we cannot keep your dog in our home after you have left him with us and we cannot reach you, we need to know if we should take your dog to Creature Comforts Pet Hotel (\$35/day\*) \_\_\_\_\_ OR call your contact person to come and get your dog \_\_\_\_\_(check one)

The reasons we would need to do this are if:

- 1) your dog "marks" constantly indoors- lifts leg and sprinkles urine
- 2) your dog constantly barks
- 3) your dog bites a person, another dog or one of our cats
- 4) your dog will not settle down after several days

In addition, if you have long-haired dogs, we would appreciate if you could bathe and groom them before they come to our home. We are able to take care of dogs in our home because the dogs we have are kept very clean. This allows us to let the dogs sleep on our sofas and with us at night. Thank you for helping us to keep our home from smelling like a kennel.

*\* price as of May 2010*



# The Ritz 4 Petz

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## Pet Information:

Name(s) of dog(s): \_\_\_\_\_

Age and sex: \_\_\_\_\_

Is your dog spayed/neutered? \_\_\_\_\_

Breed of dog: \_\_\_\_\_

Any health issues? \_\_\_\_\_

Are vaccinations up to date? (record required) \_\_\_\_\_

What type of flea control is used: \_\_\_\_\_

Feeding instructions: (Please bring your own dog food)

Dogs will be fed twice a day unless this is a problem

Brand of dog food (dry and canned): \_\_\_\_\_

Amount to be fed: \_\_\_\_\_

Special preparation/additives? \_\_\_\_\_

Does dog have any food allergies? \_\_\_\_\_

Any medications need to be given? \_\_\_\_\_

Can dog be off leash in a semi-enclosed dog park? \_\_\_\_\_

Has dog ever run away? (explain if yes) \_\_\_\_\_

Does dog come when called? \_\_\_\_\_

Does dog like to ride in the car? \_\_\_\_\_

Where does dog prefer to sleep? \_\_\_\_\_

Does dog like cats? \_\_\_\_\_

Can dog have dog treats? \_\_\_\_\_

Can dog have things added to food to encourage them to eat? ie cottage cheese, rice, broth, chicken \_\_\_\_\_

Has dog ever had bad reaction to vaccines or bee sting? \_\_\_\_\_

Anything dog is afraid of? \_\_\_\_\_

Has your dog been boarded before? (if yes where?) \_\_\_\_\_

Does dog ever have accidents in the house? \_\_\_\_\_

Has dog ever bitten another dog or person? \_\_\_\_\_

Any separation anxiety? \_\_\_\_\_

Any skin issues? \_\_\_\_\_

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## Veterinarian Release Form:

To: Melrose Veterinary Hospital  
1680 Melrose Drive, Vista, CA 92081  
760-727-5151 ---or---  
Shadowridge Veterinary Hospital  
350 Sycamore Avenue, Vista 92081  
760-727-7900

In the event of illness or injury related to my dog, I hereby authorize Kim Cyr at The Ritz 4 Petz, to bring my dog in for whatever medical treatment may be required. She will try to contact me before bringing my dog in for treatment. I will assume full responsibility upon my return for payment of all services rendered. If the emergency should happen after regular office hours, I further authorize Kim Cyr to take my dog to a 24 hour clinic or to the nearest emergency veterinarian clinic which can render assistance.

Signed: \_\_\_\_\_ Date \_\_\_\_\_

Printed name and phone number: \_\_\_\_\_

Dog's name: \_\_\_\_\_

## Liability Waiver for The Ritz 4 Pets

By signing this waiver I agree to not hold Kim Cyr or The Ritz 4 Petz liable for any injuries or sickness occurring to my dog while he/she is at the Ritz 4 Petz. I also agree that if my dog were to bite a person or another dog, I would be financially responsible for all medical treatment and I would make arrangements for my dog to leave The Ritz 4 Petz immediately. I also agree to not hold The Ritz 4 Petz liable if my dog were to escape by jumping the backyard fence or run away from the dog park which is semi-enclosed.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## House Rules

- All dogs must be at least 12 weeks of age and be fully potty-trained.
- All dogs over the age of eight months must be spayed or neutered.
- All dogs must be current on all of their vaccinations, including Bordatella (kennel cough). Proof of vaccination must be supplied during the interview or by the first day of service. Please read the attached list of all vaccines required for dogs.
- All dogs must be on a current flea protection program.
- Long-haired dogs must be bathed and/or groomed before their first day at The Ritz 4 Petz.
- All dogs must be in good health and must not have had any communicable disease within the last 30 days.
- All dogs must be sociable with other dogs and people. They must not be toy or food aggressive.
- To be able to go to our off-leash park your dog must come when called and must not have a history of running away. Dogs will be loaded into the van in our garage.
- All dogs must wear a Ritz 4 Petz collar and ID tag while they are staying at the Ritz 4 Petz.
- Daycare rates are for one calendar day. You may bring your dog as early as 7 a.m. and may pick up as late as 7 p.m. Extended hours for pickup may be arranged.
- Overnight rates are for each 24 hour period. If you bring your dog in the evening, you won't be charged for that day.
- For every client that you refer to us, we would be happy to give you a coupon for one free overnight stay (a \$30 value)
- Fees are due when you pick up your dog. Cash is preferred but checks will be accepted.
- If your dog bites another dog or a person, you are responsible for any medical attention that is needed. You will be notified immediately and your dog will need to be removed from The Ritz 4 Petz. If we can't reach you we will call your emergency contact.

- Other reasons that you would be asked to remove your dog from The Ritz 4 Petz would be: continuous barking, continuous potty accidents or marking indoors, aggressive behavior, uncontrollable chewing or a hyperactive dog that cannot be controlled.
- The local pet hotel that we use is Shadowridge Pet Hotel, 350 Sycamore Ave., Vista, CA 92081, 760-727-7900. Their rates are \$35/day with an extra charge for play groups and extra walks.
- If your dog is injured or becomes ill during his/her stay at the Ritz 4 Petz, you will be immediately notified. Upon your approval, your dog will be taken to our local vet (Melrose Vet Hospital). At this point it is best if you can call in your credit card number to take care of expenses. If you cannot then you must reimburse The Ritz 4 Petz for all medical expenses when you return. If you cannot be reached, then your emergency contact person must make all decisions until you return.
- The Ritz 4 Petz has a dog library containing about 50 copies of popular dog resource books and stories. As a client you are welcome to borrow any books for one month at a time.

## Our Rates

### **Daycare**

\$20/day for one dog  
 \$35/day for two dogs  
 \$50/day for three dogs  
 \$65/day for four dogs

### **Sleepovers**

\$30/day for one dog  
 \$50/day for two dogs  
 \$70/day for three dogs  
 \$90/day for four dogs

Dogs can be dropped off any time after 7:00 a.m. and can be picked up any time before 7:00 p.m. Extended hours for drop-off and pick-up can be arranged.



## Dog Vaccinations

**DHPP-** This vaccine is required every 3 years now (used to be every year) and is made up of 4 components:

Distemper- This virus is similar to measles. It affects the GI, respiratory and nervous system and can be fatal.

Hepatitis- This is a virus which affects the liver. It is usually not fatal.

Parainfluenza- This is also known as infectious bronchitis, which is a mild disease.

Parvovirus- This virus affects the intestinal tract and can be fatal. Dogs will become extremely ill and have bloody diarrhea.

**Rabies-** This vaccine is given every 3 years and is required by law before you can get your dog licensed. The virus is fatal to humans and other animals and is transmitted by bites through the saliva.

**Bordetella-** This vaccine is required when your dog is boarding and can be given every 6 months (nose spray) or yearly (a shot). It is an incredibly infectious virus, recognized by a dry, gagging cough. It is similar to the human cold and is rarely serious unless a secondary infection develops.

**Giardia-** Giardia is an intestinal parasite that can be found in wildlife water sources. If a dog drinks contaminated water, they may experience diarrhea. There is a creek at the dog park and we do not allow dogs to go in the water, but sometimes dogs do get in. If your dog does drink creek water, there's a good chance nothing will happen. There's a small chance that your dog will experience diarrhea.

### Dog Park Risks

Going to the dog park is optional. If you choose to not let your dog go to the dog park, we can walk your dog. The risks at the dog park are: your dog getting out and running away (the park is semi-enclosed), getting giardia from drinking creek water or getting hurt by another dog

Would you like your dog(s) to go to the dog park? \_\_\_\_\_

## Our Philosophy

Our philosophy at the Ritz 4 Petz is to give your dogs everything they need in a safe, healthy and fun environment, when you cannot be home. Your dogs will be allowed to have the run of the house, sleeping wherever they choose and will become part of our family while they are here. They will receive exercise, mental stimulation, food, shelter and above all...love.

Because they are social animals, dogs thrive on being around other people and animals throughout the day, and this above all else, is what the Ritz 4 Petz can offer. Your dog will be with us 24 hours a day and will also know what it is like to operate within a pack of dogs, eating, exercising and socializing with their own kind. Your dog will get daily exercise at our local off-leash dog park and will ride with us in the van when we run errands or take our kids to school. Your dog will be kept very busy and will be loved by every member of our household.

Dogs want to be part of a pack of dogs, because in the wild, this is how they live. At the Ritz 4 Petz your dog will learn to recognize Kim as the leader of the pack or the "Alpha" dog and will probably want to be with Kim wherever she goes. We encourage this. When we go to an off-leash dog park, all of our dogs stay with us because we are a pack, and when it is time to go home, we never have a problem getting everyone in the van because the "pack" is leaving. Even when your dog isn't exercising, he will be playing and interacting with the other dogs in the pack. This creates a very stimulating environment.

We ask that you bring your dog's own food. This helps to eliminate another change in your dog's routine and cuts down on tummy upsets.

You may find that your dog will be very tired when you bring him home after a stay at the Ritz 4 Petz. This is normal because the dogs are busy all day long. Your dog also may seem somewhat lethargic or sad, probably because things are quieter at your home. This is also normal and will pass as your dog gets used to your routine again. When you bring your dog back for a second stay at the Ritz 4 Petz you will be amazed at how quickly your dog realizes where he is going and at how excited he gets. This should be enough to convince you that the Ritz 4 Petz is not just a boarding facility, it's a wonderful adventure for your dog.